



IFA Mobile Offer

Standard Terms & Conditions

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1. Offer Terms and Conditions

1.1 These supplementary terms and conditions complement Vodafone's standard mobile service terms, available at www.vodafone.ie/terms. The standard terms cover essential aspects such as customer obligations and acceptable usage. By using Vodafone's services, you agree to both these supplementary terms and the standard terms.

1.2 Customers must ensure they are no longer bound by any existing contractual obligations with their previous mobile provider before activating a Vodafone service. It is your responsibility to confirm all contractual commitments have been fulfilled and that your previous contract has ended, to avoid early termination charges or service issues.

1.3 Customers wishing to keep their handset must ensure it is unlocked and compatible with Vodafone's network. It is your responsibility to verify device functionality and compatibility with Vodafone's network bands and services before activation. Vodafone does not guarantee device compatibility.

1.4 The offer is only available with a direct debit sign-up from a current account capable of accepting direct debits. The bank account name must match the name of the member(s) signing up. You must ensure your bank details are accurate, and your account is authorised to process direct debits.

1.5 The sign-up process includes a recorded verification call, which replaces the need for a written signature. During this call, you must confirm that you are the decision-maker for the services and verify all information related to your order, including the terms outlined herein. Your confirmation is required to proceed with activation.

2. Discounted Mobile Services for IFA Members

2.1 Members of the Irish Farmers' Association (IFA) may qualify for discounted Vodafone mobile plans. Eligibility depends on meeting specific criteria outlined in the Vodafone customer contract. It is your responsibility to ensure you meet all requirements.

2.2 The discount applies exclusively to eligible IFA members regarding their mobile services and cannot be combined with other promotional offers, discounts, or special pricing unless explicitly authorised and approved by Vodafone.

2.3 To continue benefiting from the discount, your IFA membership must remain active and valid throughout the duration of the contract. If your membership lapses, is suspended, or is terminated for any reason, Vodafone reserves the right to revoke the discount and automatically switch your account to the standard tariff applicable to your contract.

2.4 Vodafone may request proof of your IFA membership at any time during the contract. If, when asked, you are no longer an active and valid IFA member, the discount may be withdrawn immediately, and your account will be transferred to a comparable or standard tariff for the remaining contract period.

2.5 The initial activation and submission of your order are managed by IFA Member Services. Once your account is active, any support requests or future account changes should be directed to Vodafone Customer Support to ensure effective and streamlined management of your services.

3. Contract Duration and Termination

3.1 Acceptance of this offer will establish a binding contract with Vodafone, which will specify a minimum contractual period. The exact duration of this minimum term will be confirmed at the point of sign-up. Throughout this period, the discounted services will be provided in accordance with the terms outlined in the agreement. Customers should be aware that committing to this minimum term ensures the continued provision of discounted rates and service.

3.2 Please note that it may take up to 30 days from the date of activation for the discounted rate to be fully applied and reflected on your account. During this transitional period, all contractual obligations, including regular payments and compliance with the terms and conditions, must be maintained in full. Vodafone reserves the right to restrict or suspend services if payments are not made in accordance with the agreed schedule.

3.3 If you choose to terminate the contract early, prior to the expiry of the minimum agreed period, you may incur an Early Termination Fee. This fee is applied regardless of whether any discounts have been received during the term of the contract. Customers are strongly encouraged to complete the full 24-month contract period to avoid these early termination charges, thereby maximising the financial benefit of the discounted rate. Early termination may also result in the loss of any remaining benefits associated with the contract.

4. Communication and Data Consent

4.1 By accepting this offer, you agree to receive communications from Vodafone and the IFA regarding this offer, promotional offers, and other relevant updates via post, telephone, email, or SMS. These messages may include important information about your service, account updates, or marketing communications. If you wish to stop receiving such communications, you can opt out at any time by contacting Vodafone Customer Care.

4.2 The account holder is responsible for ensuring that all contact details provided are accurate, complete, and up to date always. It is your responsibility to promptly update your contact information if it changes to ensure you continue to receive all relevant notifications, updates, and communications relating to your account and services.

4.3 By accepting this offer, you consent to IFA processing your personal data in accordance with the IFA privacy policy. This processing may include collecting, storing, and using your data to manage your account, provide services, respond to queries, and send promotional communications. You have the right to withdraw your consent or request access to your personal data at any time by contacting IFA Member Services.

5. Consent for Data Processing

5.1 By participating in this promotion and providing your personal information, you expressly agree to IFA and Vodafone Ireland processing your data for the purposes outlined in their respective privacy policies, including verifying your eligibility and maintaining your account. You acknowledge that your data may be used for the following purposes:

- Verifying your identity and Irish Farmers' Association (IFA) membership status
- Administering your account and applying relevant discounts
- Communicating with you regarding your account, promotions, and updates
- Complying with legal and regulatory obligations

5.2 You have the right to withdraw your consent at any time. To do so, contact Vodafone Ireland Customer Services or refer to the privacy policy on their website for further details. Please note, withdrawing consent may affect your eligibility to participate in certain promotions or retain discounted rates.

6. Legal Notice

6.1 In accordance with Irish consumer rights legislation, if you do not receive the required information relating to your rights and the terms of this contract before receiving your device, your right to cancel the contract extends to three months from the date you received this information.